

Professional Fox in Problem Solving

Objectives of the Training

After completion of this course, participants will:

- Learn about the Fundamentals of Problem Solving
- Be able to take a pragmatic approach to problem solving in their day-to-day business
- Be able to plan for problems before they occur
- Be able to take effective decisions towards problem solving

Target Audience

This course is targeted for

- Chief Executive and Officers
- Functional Managers
- Project Managers
- Engineers
- Information Technology Managers
- Process Owners
- Production Managers
- Service Delivery Managers
- Training group is not to exceed ten participants

Duration of the Training

- It is a three days training from 9:00 a.m. till 5:00 p.m.
- It is 24 hours training

Methodology

- Group exercise
- Brain storming
- Role play
- Case studies
- Games

This course is applicable to the following sectors:

Government, Real State Development, Aerospace, Defense, Engineering and Construction, Manufacturing and Industrial, Oil and Gas/Petrochemical, Power and Water Utility Plants, Education and Training, Retail, Financial Services, Information Technology, **Telecommunication**, Automotive, Media Production, E-Business Enablers, Marketing and Sales, Pharmaceuticals, Environmental Management, Hospitality Management, Shipbuilding and Repair Yards



Outline of the Training

A. The Relevance of Planning to Problem Solving

- A.1. How can planning decrease the occurrence of Problems?
- A.2. How to plan for Problems Before they Occur?
 - Impact Analysis
 - Quantifying the Problem
 - Contingency Planning

B. Creating the Right Environment for Problem Solving

- B.1. Evolving Team Members into Effective Problem Solvers
- B.2. The problem Solving atmosphere

C. Identifying Problems

- C.1. Tracing the Root Causes of Problems
- C.2. The Seven Sources of Problems

D. Problem Solving Techniques

- D.1. The Six Stages to Effective Decision Making
- D.2. Cause Elimination Vs Symptomatic Resolution
- D.3. The Five Methods of Problem Solving and Conflict Management